Release Summary 5.4.037- 5.4.053

Global Maintenance

Description	Available in Version	Incident #	Global System Option #
Client Profile Country Codes – Ability to (F3) Search by Country Code Description When viewing the list of available Country Codes in Maestro, users can now use the Search (F3) option to search based on Country Description line as well the Country Code.	5.4.052	190479	
Clerk Code Password Fail Lock – Configurable number of attempts. Global system option # 558 allows users to enter the number of login attempts a user can make before their account is locked due to failed password attempts. i.e. 3 Users will receive a pop up advising their account is locked due to too many failed password attempts. The Clerk Code will be changed to a status of "Locked" in Global Maintenance, Clerk Code Maintenance. An "L" will appear in the "Active" column. To unlocked, the clerk code needs to be reset to Active "A", and the password reset, by administrators with access to this area.	5.4.037	193955	558

Front Desk

Description	Available in Version	Incident #	Global System Option #
NEW option to control how Cancellation Policies are applied. Global System options #663 allows users to control how a cancellation policy is applied based on conditions; Method #1 – (as is) Penalty is calculated until the end of the charge days after arrival, or the end of the cancellation period, whichever comes first Method #2 - If the arrival date is within the cancellation period, the reservation is charged for the number of nights in the charge day's field of the configured policy. Enter 1 or 2 on Global system option 663 to configure. Default will be 1.	5.4.051	190107	663
NEW – Ability to Duplicate a Group Master Reservation The ability to duplicate a Front Desk Group Master Reservation is now available within Front Desk. From the Group Reservation, choose Window > Duplicate Group Master Reservation. A Duplicate Group Reservation Screen appears allowing users to choose which fields are to be copied and new arrival and departure dates.	5.4.049	190644	

Client profile attached to original Group Reservation will default to new Group Booking, but can be modified after copy is completed, if required. New Copied booking will default to Reserved Status. To view the QRG for this feature, click HERE.			
Guest Reservation Screen Display Credit Card Authorization for Multi-property The Guest Reservation "PreAuthAmt" field will display the amount of Credit Card authorizations held in a multi property environment when user is logged into the reservations property.	5.4.038	190908	
Housekeeping Screen – Room Display Page up/down The Housekeeping Screen was skipping a room when the Page Up / Page Down keys were used. This has been corrected and all rooms are displayed.	5.4.041	191070	
Resort Fee Display – Multiple Rooms on Assignment Chart In previous versions, if a reservation that was staying for 1 night had multiple pieces of inventory; the Resort Fee field only displayed the Resort Fee for the first room. Maestro now shows all Resort Fees for all rooms associated with the reservation.	5.4.037	191153	
Suite Space Chart – Offmarket Display When any portion of a configured Suite is placed Offmarket, the Suite Space Chart will display the entire Suite as being Offmarket.	5.4.053	191243	
Assignment Chart – Total Values fields expanded. On the Guest Reservation Assignment Chart, the Total Stay, Charges Total, and Grand Total fields have been expanded to accommodate values up to $999999.99.	5.4.043	191506	
NEW - Batch Group Reservation Guest Status/VIP Status Feature A new Batch Feature is available from the Group Reservation to assign or update a Guest Status/VIP to all or selected Group Guests on the Rooming List. From the Group Reservation > Forms menu> Batch-Guest Status/VIP. To view the QRG for this feature, please click HERE.	5.4.052	132820	
NEW - Batch Group Reservation Guest Transportation Feature A new Batch Feature is available from the Group Reservation to assign or update Transportation requests to all or selected Group Guests on the Rooming List. From the Group Reservation > Forms menu > Batch Transportation	5.4.052	151921	
Email Confirmation – Balance Due can be shown The email confirmation letter has been expanded to now display a balance owing by the guest. Please contact webservices@maestropms.com to have this feature added to existing e-confirmations.	5.4.040	163801	
NEW - Post Check In Guest Survey A new feature available within Maestro eForms. Users can send a Post Check In email survey to the guest at a predetermined time (i.e. 10minutes) after the Check In has been completed. The Survey is a brief few questions, with space for free form comments by the Guest. For additional information on this feature please contact webservices@maestropms.com	5.4.038	183212	
Assignment Chart, Charges Detail Screen – Resort Fee Display The Charge Details screen now displays applicable Resort Fees, as well as Taxes. Accessible from the Assignment Chart, when user F5 or right clicks on the Rate field.	5.4.037	184058	
Package Reconciliation – Offset Posting Code in Multi Property	5.4.053	192508	

Maestro

When using Package Reconciliation in a Multi Property environment and when the package allows guest's to consume privileges at more than one property, the Offset Posting, if used, will always occur using the Home Property posting code.			

Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option #
Housekeeping Report – NEW CSV Option The Housekeeping Report is now CSV (excel) enabled for printing.	5.4.038	186142	
Group Arrivals Other Report – New print Parameters New Print Parameter to be able to run the report by Account Manager (clerk code) has been added and when Property Code is left blank, for multi property, the Property Code will appear on the report. Please contact support, support@maestropms.com, to have the new version of this report installed.		196763	
Alternate Inventory Other Report – Enhanced The Other Report for Alternate Inventory has been enhanced with Start and End Times, and Building Code and Room Number. Please contact support, support@maestropms.com, to have the new version of this report installed.		196212	

Front Office Management Reporting

Description	Available in Version	Incident #	Global System Option #

Group Revenue Summary Report – NEW Criteria and CSV export
The following options have been added to the Group Revenue Summary Report, under Group Reports;
   1) Guest Type and Guest Type Grouping
   2) Rate Type and Rate Type Grouping
   3) CSV (Excel) export for printing.
	5.4.044	185060	

Room Occupancy Forecast – Report Enhancements
The Room Occupancy Forecast has been enhanced to include:
   1) Offmarket Rooms are now included
   2) The report can be run for a selected number of months at one time.
   3) When running as a CSV (Excel) report, Group and Transient Room Revenue are separated
   4) The Night Audit Contingency report set up for this report includes a new command to allow for "Number of Months" and "Create as CSV" as part of reporting sequence.
	5.4.041	191918	

Sales & Catering Reporting

Description	Available in Version	Incident #	Global System Option #
Function Room Audit Other Report – Suppress Group Name Option. A parameter has been added to the S&C Other Report, Function Room Audit Report. Show Group Name (Y/N). Yes "Y" will print the name of the Group assigned to the Meeting Room, No "N" will suppress the name of the Group assigned to the meeting Room. To have this new report installed, please contact support at support@maestropms.com		197337	

Yield Management

Description	Available in Version	Incident #	Global System Option #
Room Type Grouping Display When creating an override using Room Type Groupings, the Look Up (F8) option will now show up to 20 room type groupings on screen.	5.4.037	188359	

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Room Count by Owner Type A print button has been added to print the Room Count by Owner Type screen.	5.4.038	126785	
NEW - Owner Statement Tax Column An option has been created to have taxes displayed on the Owner Statement. To enable, the Statement Tax table must be configured in Owner Management Maintenance, and the Owner Statement Revised to accommodate. Please contact Support to implement this feature at support@maestropms.com	5.4.049	186455	
Commission Processing – Based on Full Payment Option A Commissions Delay flag has been added to the Global Setup of the Owner Management Module allowing the user to decide whether commission processing should occur before or after full payment for all rooms has been collected.	5.4.051	188618	
Owner Commission Report – No Room Inventory When a reservation has no building code and no room code, the folio details will now be populated in Section G of the report when the commission is processed by property.	5.4	191092	

Description	Available in Version	Incident #	Global System Option #
Owner Check Report – Unit Number Display A change has been made to show the unit number when the remit flag is set to either O for owner or P for property.		191806	

Facilities

Description	Available in Version	Incident #	Global System Option #
NEW Facility Booking Cancellation Reasons The ability to configure Facility Cancellation Reasons has been added. Facility Cancellation Codes are configured in Spa and Activities Maintenance > Facilities > Facility Cancel Reasons. Facility Cancellation Codes can be Property Specific for Multi Property. When a Facilities Booking is cancelled, users will be shown the list of Cancellation Reason codes to choose the appropriate code.	5.4.046	190190	
Facility Rapid Search Guest– NEW option to Search Cancelled Status (CA) The Facility Rapid Search now includes an option to search for Cancelled Status (CA) Bookings.	5.4.044		
Waitlisted Bookings – Time Slot No Longer Needed A time slot is no longer necessary to create a waitlisted facility booking	5.4.039	189252	
Batch Post Charges – NEW Clerk Code/Group Authorized Function A new authorized function (CM - 16) has been added to control which users can access the "Batch Post Charges" feature for Facilities from the Rapid Search – Facilities Menu. Clerk Codes or Clerk Groups who are to have this ability need the Authorized Function CM -16 applied to their Clerk Code or Clerk Group in Global Maintenance	5.4.055	193491	

Membership

Description	Available in Version	Incident #	Global System Option #
Member Statements – Email to Multiple Email Addresses on Member Profile. An enhancement has been made to allow the emailing of Member Statements to both email addresses that are entered on the Member profile. To enable this feature, in Global Maintenance > System Option #662 needs to be set to "Y" yes. When emailing member statements, both email addresses on the Member profile will receive the email. When set to "N", which is the default, only the first email address on the profile will receive the emailed member statement.	5.4.037	149347	662

Maestro

Retail Point of Sale

Description	Available in Version	Incident #	Global System Option #
RPOS Receipt – Gift Card Payment When a Gift Card is used for payment on the POS Settlement Screen, the Maestro POS Receipt now distinguishes between a gift card payment and other payment types.	5.4.051	195302	

ResWave

Description	Available in Version	Incident #	Global System Option #
Facility Booking Cancellation – Cancellation Reason When a Facilities Booking is cancelled online, Maestro now populates the cancellation reason field based on the Cancellation Reason configured within the ResWave interface setup.	5.4.046	191698	
Suite Availability ResWave, when configured, now supports the ability to show Suite Availability.	5.4.042	195700	
Loyalty/Service Code When a client logs into their online Account via ResWave to create a new reservation, if they are associated with a Loyalty Level where there are Service Codes associated with the Level, Maestro now populates any required Service Codes into the Service Code fields during the online reservation.	5.4.039	189006	

Interfaces

Description	Available in Version	Incident #	Global System Option #
InfoGenesis – Error Handling The InfoGenesis interface now uses a valid Permanent Account to post all errors that cannot be posted to guest accounts.	5.4.039	194817	
Credit Card Handling – PED/Pinpad Numerous enhancements have been made to the PED/Pinpad handling for credit card transactions. For additional information please contact Maestro Support.	5.4.041	188041	659
NEW Interface – Samsotech Scanning Interface A new interface for Samsotech has been added. Scanning a document will now capture passport or Visa information, birth date, and will warn the user if the name on the document does not match the name of the reservation.	5.4.037	188066	
Genomi Interface - Add Reservation Status An option to add the Reservation Status through the Genomi interface is now available.		192521	

Loyalty

Description	Available in Version	Incident #	Global System Option #
Batch Loyalty Points to be Reprocessed By Date Range If changes are made to the configured Loyalty Program in Maestro, points can now be recalculated based on the new configuration. Recalculation can be based on Reward Level, Reward Program and by Date Range.		174135	

Work Order Management

Description	Available in Version	Incident #	Global System Option #
Work Orders – Bill To Member Option On the Work Order Maintenance Global set-up screen there is now an entry for 'Allow Members To Be Billed'. When using this feature, the Allow Alternate Billing Flag should be set to a Y. - If this is set to Y the user can bill a work order to any active member. If this option is used, the Allow Alternate Billing Flag should also be set to a Y. - If this is set to an N, users can utilize the option to add Members within the "Area/Room Default Billing" screen. This has the advantage that the member will be automatically added as the "Bill To" for any work orders created for the unit(s) while reducing the risk of errors through incorrect selection of accounts on the work orders. If the Allow Alternate Billing Flag is set as a Y and the Allow Member Flag is set to an N, billing can only be done to members assigned to the unit.	5.4.038	190635	
Work Orders – Default Billing Setup If Alternate Billing is enabled, Default Billing can be setup in the "Area/Room Default Billing" screen using accounts from any module. When using this feature, the individual module billing flags within the Work Order Setup Screen will be disregarded.	5.4.038	193799	
Work Order Templates – Bill To and Actual Cost Amounts When Work Orders are created using a Work Order Template that has either the Bill To Amount or the Actual Cost Amount field(s) filled in, Maestro now automatically displays these values on screen and the user no longer needs to access the work order to have these fields populate.	5.4.052	191908	
Batch Printing - Zero Charge Work Orders When printing Batch Work Orders, users can now select whether to include Zero Charge Work Orders when printing.	5.4.039	191826	

Gift Card Management

Description	Available in Version	Incident #	Global System Option #
Gift Card Net Ledger Change – GL Export A net change option for the Gift Card Ledger is now available in the GL Export.		182659	

Shuttle Management

Description	Available in Version	Incident #	Global System Option #
Shuttle Information on Guest Confirmation Letter The Guest Confirmation Letter will now show all shuttle bookings assigned to the reservation regardless of which property the shuttle module is configured for, in a multi property environment.		188900	

Mobile & Self-Serve

Description	Available in Version	Incident #	Global System Option #
Mobile Housekeeping – Room Status Update Display The Maestro Mobile Housekeeping now automatically updates Room Status on screen after the room has been updated. The user no longer needs to refresh the page to see the status change reflected.	5.4.041	194107	
WebPRO – Reservation Validation When using the Maestro Online Pre-Registration feature WebPRO, users can enter a valid Maestro reservation number as well as any number that is entered the "Maestro CRS # Field "on the guest reservation. This allows guests who did not book direct to utilize this feature. For example, a GDS Confirmation number will now be recognized	5.4.039	189230	
Digital Registration Card – Signature Capture Enhanced A new feature has been added to allow guests to update address, email, opt in, phone, cell phone and vehicle information directly onto digital registration card/signature capture		185734	

Maestro Direct eLearning

Description	Available in Version	Incident #	Global System Option #
Group Master Reservation Duplication – Quick Reference Guide	5.4.051		
Group Master – Batch VIP Status – Quick Reference Guide	5.4.053		
Group Rooming List Import – Quick Reference Guide	5.4.037		

Accounts Receivables

Description	Available in Version	Incident #	Global System Option #
Logging Account Changes When changes are made to the Client Profile information associated with an AR account, Maestro now tracks these changes in the Change Log for easy reference.		191328	

NO CHANGES TO THE FOLLOWING AREAS OF MAESTRO PMS FROM VERSION
5.4.0.37 – 5.4.053

Night Audit Reporting

Sales & Catering

Analytics

Spa Services

Spa Services Reporting

Facilities Reporting

Membership Reporting

GDS Interface Management